



This Referral Pathway provides information on specialized and proximity services offered by different public, faith based or civil society organizations in the context of Gender-Based Violence (GBV). It is designed to facilitate referral processes amongst service providers as well as offer quality, professional, holistic and timely services to survivors of GBV.



**The type of services provided to GBV survivors are as follows:**

### **1) Medical/health care SERVICES**

Medical Interventions to address physical and reproductive health consequences and injuries resulting from GBV incidents. This includes Clinical Management of Rape (CMR) within 72hrs with post rape kit, including Post Exposure Prophylaxis (PEP) and Emergency Contraception (EC) within 120hrs

### **2) Mental Health**

Clinical treatment for mental disorders resulting from GBV incidents. This response requires specialized services delivered by qualified mental health professionals

### **3) Psycho Social Support including Case management (PSS inc CM)**

These are services or support to GBV survivors to recover from emotional, psychosocial, and social effects of GBV including not limited to crisis care, longer term emotional and practical support, information and advocacy. It includes psychological First Aid (PFA) to gain necessary stability for rational decision-making, psychological counselling from trained persons or professional to overcome stress, trauma and depression and Case Management. CM process involve social workers/case workers supporting survivors to assess their multi sector needs (health, mental health, legal, safety and security, livelihood etc.) and accompanying them to link to

other services through referral pathways with the consent of survivors. Case management process involves follow up actions until recovery of survivors.

#### **4) Psycho Social Support including Case management to GBV Child survivors**

These are services or support offered to GBV child survivors to recover from the harmful emotional and psycho social effects of GBV. This includes psychological First Aid (PFA) to gain necessary stability for rational decision-making, psychological counselling from trained persons or professionals to provide care to child survivors to overcome stress, trauma and depression and link survivors to child friendly spaces or activities. It also includes case Management involving the childcare givers in the process of assessing the child survivors' needs (health, mental health, psychosocial support, reunification, legal, Education, safety and security, livelihood etc.). It involves accompanying them to link to other services through referral pathways with the assent of the child and consent from caregivers in line with the best interest of the child principle.

#### **5) Legal assistance services**

Provision of Legal Assistance services that can promote or help survivors to know their rights, claim their legal rights and make informed decisions with respect to seeking justice.



## 6) Safe Spaces

Safe Space where women and girls can go and feel physically, emotionally safe, and comfortable during the day and enjoy the freedom to express themselves without the fear of judgment or harm.

## 7) Safe Shelter

Safe houses/shelters are places that provide immediate security, temporary refuge, and support to survivors and their families who are escaping violent or abusive situations or are at risk of further violence and who wish to be protected through safe shelters, police or community security and relocation. This service is made available to women and girl survivors of GBV who are in imminent danger. This Shelter should be staffed by professionals and their location should be confidential

## 8) Economic Empowerment/livelihood Services

Skill Development, capacity building or provision of cash, resources to enable survivors and vulnerable persons to gain knowledge and skills to seek employment or begin an activity that will provide them with income and empowered them. These activities aim at reinforcing survivors and vulnerable persons' access to resources and economic opportunities to reduce their dependence for their basic needs, protect their dignity, and reduce risks of exploitation.



## In a case where a survivor discloses Gender-Based Violence to someone trusted, the immediate response should be:

- Respect the confidentiality and wishes of the survivor
- Provide reliable and comprehensive information on the available services and support to survivors of GBV
- Obtain informed consent. When family/guardians make decision on behalf of the child, ensure the best interest of the child is given priority. Preferably, the accompanying adult should be selected by the child.
- Support survivors of rape to access medical care within 72 hours

## Always practice the Survivor-Centered Approach

- PRIORITIZE the needs, wishes, and decisions of the survivor
- ENSURE the survivor makes ALL decisions about accessing services and sharing information regarding her case

### Dos

- DO believe the survivor. Reassure the survivor that this was not his /her fault.
- DO make sure that both the survivor and you are safe from immediate danger.
- DO provide practical care and support (e.g. offer water, somewhere to sit, etc.)
- DO listen to the person without asking questions.
- DO be aware of and set aside your own judgments.
- DO respect the right of the survivors to make their own decision.
- Inform, do not give advice.
- DO limit the number of people informed about the case (refer the case confidentially to appropriate GBV focal point, and only with the informed consent of the survivor)

### Don'ts

- DO NOT force help on people, be intrusive or pushy.
- DO NOT pressure the survivor into providing information or further details.
- DO NOT doubt or contradict the survivor.
- DO NOT investigate the situation or provide advice
- DO NOT mediate between the survivor and the perpetrator or a third person (e.g. family).
- DO NOT write down or share details of the incident or personal details of the survivor
- DO NOT assume you know what a survivor wants or needs. Some actions may put the survivor at further risk of stigma retaliation, or harm.
- Once a GBV referral has been made.
- DO NOT ask for extra information or contact the survivor directly.



**In a case where the survivor has given informed Consent, the immediate response should be to:**

**Prioritize urgent health care for:**

**Sexual violence**

If the survivor needs it ensure immediate access to available medical care (within 3 days /72 hours for emergency HIV treatment: within 5 days for emergency contraceptives and prevention of sexually transmitted infection

**Physical violence**

If the survivor needs it: seek medical care if she is experiencing severe pain, bleeding, or for the treatment of non-sexual violence related injuries

**PRIORITIZE Safety and Security!**

**IF THERE IS AN IMMEDIATE RISK OF SAFETY OF THE SURVIVOR / IT IS A LIFE-THREATENING CONCERN**

Contact competent authorities (police, security actors, safe shelters), or other appropriate emergency support

**Physical violence**

**IF THERE IS NO URGENT HEALTH OR SAFETY & SECURITY NEEDS, RESPOND TO OTHER SERVICES NEEDS**

These can include: Mental health services, shelter, Non-food items, Food, or Legal information and advice



## BOYO DIVISION MEDICAL SUPPORT SERVICES



Health Care

### BOYO DIVISION

#### Medical Services

#### FUNDONG

##### **Fundong District Hospital**

Location: Before Fundong market

Contact: 677 150 023/670 136 867

##### **Abuh Integrated Health Center**

Location: Fundong

Contact: 670 513 633

##### **International Medical Corps**

Location: Konene Health Center

Contacts: 680 173 013/676 501 039

##### **.Presbyterian Health Center Meli**

Location: Meli

Contact: 670 811 436

##### **St Therese Catholic Health Center Ngwah**

Location: Ngwah

Contact: 670 520 571

#### BELO

##### **Mbingo Baptist Hospital**

Location: Mbingo

Contact: 677 885 553

#### BUM

##### **Buabua Health Centre**

Location. Bum

Contact : 676 572 811 / 680 214 353

#### NJINIKOM

St. Martin De Pores Catholic General Hospital Njinikom

Location: 3 corners Atuilah

Contact: 677 331 574



Health Care

### **Catholic Relief Services**

Location: St Martin Porres Catholic Hospital

Contact: 674 108 874



Psycho-social  
Support

### **PSYCHOSOCIAL SUPPORT**

#### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Fundong

Contact: 677 770 205

#### **NJINIKOM**

#### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Njinikom

670 293 101

#### **Plan International Cameroon**

Location: Njinikom

Contact: 678766589

#### **BELO**

#### **Mbingo Baptist Hospital**

Location: Mbingo

Contact: 677 084 333

#### **United Youths Organization**

Location: Belo

Contact: 672 445 258

#### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Belo

Contact: 669 611 335





Psycho-social Support

**Plan International Cameroon**

Location: Belo  
Contact: 651 409 292

**Women in Action against Gender Based Violence (WAG Cameroon)**

Location: Belo  
Contact: 650 804 036

**Green Partners Association**

Location: Belo  
Contacts: 673 575 868



**PROTECTION**

**Divisional Delegation of Social Affairs**

Location: Fundong council  
Contact: 683 736 019



Economic Empowerment

**EMPOWERMENT**

**Divisional Delegation of Women's Empowerment**

Location: Near the Post Office, Fundong  
Contact: 675 265 252

**Women's Empowerment Center (WEC)**

Location: Below SDO's Office  
Contact: 675 006 765



SAFE SHELTER

**SAFE SHELTER**

**Community Initiative for Sustainable Development**

Safe Space  
Location: Belo  
Contact: 674 106 042

**Community Initiative for Sustainable Development**

Safe Space  
Location: Njinikom  
Contact: 677225 952



Health Care

## **MEDICAL SERVICES**

### **MBENGWI**

#### **Mbengwi District Hospital**

Location: Mile 18

Contact: 677 464 652/676 342 832

#### **International Medical Corps**

Location: Bome Health Center

Contact: 674 163 735/677 792 958

#### **International Medical Corps**

Location: Njah-Etuh Health Center

Contacts: 675 652 450/678 606 663

### **NJIKWA**

#### **International Medical Corps**

Location: Konda Health Center

Contact: 675 508 488

#### **International Medical Corps**

Location: Oshie Health Center

Contacts: 674 453 412/670 012 990

### **BATIBO**

#### **St. John of God Hospital Batibo**

Location: Batibo Town

Contact: 665 367 284



Health Care

**Batibo Health District/COHESODEC**

Location: Batibo Town

Contact: 676 273 535/669 048 744

**WIDIKUM**

**St. Joseph Catholic Hospital Widikum**

Location: Widikum Town

Contact: 662 748 490



Psycho-social  
Support

**PSYCHO-SOCIAL SUPPORT MOMO  
MBENGWI**

**Divisional Delegation of Women Empowerment  
and the Family**

Location: GRA Mbengwi

Contact : 677 030 099

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Opposite the council

Contact: 674 601 355/675 420 403/680 114 133

**Plan International Cameroon**

Location: Mbengwi

Contact: 678 001 802

**Green Partners Association**

Location: Mbengwi

Contact: 673 575 868

**International Rescue Committee**

Location: Ku

Contact: 681 967 488



**Psycho-social  
Support**

**International Rescue Committee**

Location: Bome  
Contact: 681 967 488

**BATIBO**

**United Youth Organization**

Location: Batibo Town  
Contact: 677 963 094

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Batibo Town  
Contact : 675 244 904

**Green Partners Association**

Location: Batibo  
Contact: 679 646 289 /673 575 868

**WIDIKUM**

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Widikum  
Contact: 675 793 826



**PROTECTION  
MBENGWI**

**Divisional Delegation of Social Affairs**

Location: Mile 18 Mbengwi  
Contact: 677 019 899

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Mile 18 Mbengwi, Opposite the council  
Contact: 676 075 167



**Economic  
Empowerment**

**ECONOMIC EMPOWERMENT.  
MBENGWI**

Divisional Delegation of Women Empowerment  
and the Family

Location: GRA (WEFC Mbengwi)

Contact: 677 030 099

**Women's Empowerment Center (WEC)**

Location: Below SDO's Office

Contact: 677 560 093 / 670 517 480

**Plan International**

Location: Guzang and Batibo Center

Contact 677 897 750



**SAFE  
SHELTER**

**SAFE SPACE and SHELTER**

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Mile 18 Mbengwi, Opposite the council

Contact: 676 075 167

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Batibo

Contact: 673 459 820

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Widikum

Contact: 677 853 255



Health Care

### **MEDICAL SERVICES**

#### **BAFUT**

##### **Bafut District Hospital**

Location: Nsani

Contact: 675 079 280

##### **Catholic Relief Services (CRS)**

Location: Bafut District Hospital

Contact: 674 108 874

#### **BALI**

##### **International Rescue Committee**

Location: Bali District Hospital /

Contact: 677 433 979/650 431 042/669 749 688

##### **Mantum Integrated Health Centre**

Location: Bali town

Contact: 677 387 535

##### **St. Elizabeth Catholic Health Centre**

Location: Bali

Contact: 675 918 077

#### **BAMENDAI**

##### **St. John of God Hospital**

Location: Ntaghang – Bamenda

Contact: 670 855 670



Health Care

### **International Red Cross Committee**

Location: Mendankwe Integrated Health Center

Contact: 650 431 042/669 749 688

### **BAMENDA II**

#### **Regional Delegation of Public Health**

Head of Reproductive Health

Location Hospital Roundabout

Contact: 674 228 555/675 268 077

#### **Listening and Orientation Unit (LOU) of Médecins du Monde Suisse (Doctors of the World Switzerland)**

Location: Bamenda Regional Hospital

Contact: 681 198 034/657 100 466/657 100 465

#### **Azire Integrated Health Center**

Location: CCC Mankon Entrance

Contact: 679 610 895

#### **Mbachongwa Integrated Health Centre**

Location. Chomba

Contact : 677 852 106

#### **Ntambag Integrated Health Centre**

Location. Behind Ayaba

Contact: 675 311 249



## MEZAM DIVISION



Health Care

### **St. Maria Soledad Catholic Hospital**

Location: Alakuma, Opposite Sacred Heart College  
Contact: 672 081 512

### **Presbyterian Health Centre Mankon**

Location: GBHS Junction Ntamulung  
Contact: 677 911 318

### **Mount Zion Clinic**

Location. Small Mankon – Vicky Street  
Contact: 677 770 177

### **Mezam Polyclinic**

Location: Azire After PC Church  
Contact: 677 319 288

### **The people's Clinic**

Location. Opposite GBPS Ngomgham  
Contact: 677 021 013

### **Family Foundation Clinic and Maternity**

Location: Atuakom Junction  
Contact: 677 783 174

### **Alpha Royal Clinic /International Rescue Committee**

Location: Ntarinkon - Ntumazah Hill  
Contact: 650 431 042/669 749 688





Health Care

**Cameroon National Association for Family Welfare (CAMNAFAW)**

Location: Commercial Avenue (New Life Building)

Contact: 675 971 213

**Inter Faith Vision Foundation Cameroon (IVFCam)**

Location: Brasseries Junction/Che Street

Contact: 677 121 234/675 321 793

**Cameroon Medical Women Association (CMWA)**

Location: Food Market (Former British College)

Contact: 676 513 435

**Catholic Relief Services**

Location Cathedral Big Mankon

Contact 674 108 874

**Effective Basic Services (eBASE)**

Location: Evidence Building

Contacts: 677 319 374/677 233 454

**BAMENDA III**

**PMI Nkwen (Nkwen District Hospital)**

Location: Mile 2, Opposite Amour Mezam

Contact: 677 440 403



Health Care

### **Nkwen Integrated Health Centre**

Location: Mile 4

Contact: 655 978 959

### **Cameroon Baptist Convention Health Services (CBCHS)**

Location: Finance Junction

Contact: 675 727 494

### **Ringland Medical Center**

Location: Foncha Street opposite St John Catholic Church

Contact 677 228 030

### **Nkwen Baptist Hospital**

Location: Finance Junction

Contact: 677 690 600

### **St. Peter's Clinic**

Location: Mile 6 – Nkwen

Contact: 679 204 710

### **SANTA**

### **Santa District Hospital/International Rescue Committee**

Location: Santa

Contact: 670 439 141/650 431 042/669 749 688



Health Care

## **TUBAH**

### **Tubah District Hospital/International Rescue Committee/**

Location: Bambui - Adjacent St Thomas Aquinas Seminary

Contact: 675 099 455

### **Cameroon Medical Women Association**

Location: UBa Junction

Contact: 676 513 435

### **Sabga Baptist Health Centre**

Location: Sabga

Contact: 675 829 017

### **Tubah Health District (COHESODEC)**

Location: Adjacent St Thomas Aquinas Seminary

Contact: 670 435 308



Mental Health

## **MENTAL HEALTH**

### **Bamenda I**

#### **UNFPA**

Location: UN Compound GRA Bamenda

Contact: 679 336 328 / 696 916 053

### **Bamenda II**

#### **Regional Hospital Bamenda**

Location : Round About

Contact : 698 227 308



Psycho-social  
Support

### PSYCHOSOCIAL SUPPORT SERVICES (BAFUT)

#### **International Rescue Committee**

**Location:** Ndung

**Contact:** 679 666 521

**Location:** Njinteh

**Contact:** 679 666 521

**Location:** Mbankong

**Contact:** 679 666 521

### **BAMENDAI**

#### **Regional Delegation of Social Affairs (RDSA)**

**Location:** Up Station, Bamenda

**Contact:** 6773949842

#### **UNHCR**

**Location:** Opposite Court of 1<sup>st</sup> Instance

**Contact:** 675 552 923/698 393 225

#### **Plan International Cameroon**

**Location:** Up station. Behind hill top hotel

**Contact:** 676 715 749/675 445 858

#### **Community Impact for Africa**

**Location:** Up Station Bamenda

**Contact:** 674 081 210



Psycho-social  
Support

### **International Rescue Committee**

**Location:** GRA Up Station

**Contact:** 650 431 042/669 749 688

### **Northwest Association of Women with Disabilities**

**Location:** Bamenda I

**Contact:** 675 322 337

### **Community Initiative for Sustainable Development (COMINSUD)**

**Location:** Mendankwe Health Centre

**Contact:** 676 836 642

### **Médecins du Monde Suisse (Doctors of the World Switzerland) - MDM-CH**

**Location:** Up station - Glass building adjacent road to GRA

**Contacts :** 665 87 27 55 / 657 10 04 65

## **BAMENDA II**

### **Regional Delegation of Women's Empowerment and the Family (DERPROFF)**

**Location:** Below DO's Office Old Town.

**Contact:** 675 393 402

### **Divisional Delegation of Social Affairs (DDSA)**

**Location:** Veterinary Junction, Bamenda

**Contact:** 677 768 682



Psycho-social  
Support

### **Divisional Delegation of Women's Empowerment and the Family**

Location: Meta Quarter (Immeuble Njumbe)

Contact: 673 437 361

### **International Rescue Committee**

Location: Ntarinkon, Alpha Royal Clinic

Contact: 650 431 042/669 749 688

### **Catholic Relief Services (CRS)**

**Location:** Big Mankon

**Contact:** 674 108 874

### **Community Initiative for Sustainable Development (COMINSUD)**

Location : Ntarinkon - Opposite Ni John entrance

Contact: 679 600 356/676 306 683

### **Justice and Peace Commission (JPC)**

Location: Cathedral, Big Mankon

Contact: 677 677 407

### **LUKMEF**

Location: Fon's Street Mankon

Contact: 669 676 291

### **Cameroon Medical Women Association (CMWA)**

Location: Food Market (Former British College)

Contact: 676 513 435



Psycho-social  
Support

## MEZAM DIVISION

### **Interfaith Vision Foundation Cameroon (IVFCam)**

Location: Che Street

Contact: 675 321 793/670 229 963

### **Women in Action against Gender Based Violence (WAG Cameroon)**

Location: Beside Former Bamenda City Council

Contact: 650 804 056/677 778 305

### **Health Development and Consultancy Services (HEDECS)**

Location: Che Street Bamenda II

Contact: 675 392 568

### **Positive Vision Cameroon (PVC)**

Location: Hospital Round -About

Contact: 677 125 838

### **GRACE VISION**

Location: Veterinary Junction

Contact: 675 458 415

### **Community Health and Social Development for Cameroon (COHESODEC)**

Location: City Chemist Round About

Contact 674 826 719 / 678 277 359.



**Psycho-social  
Support**

**Community Human Rights and Advocacy Center (CHRAC)**

Location: Small Mankon opposite Sammy Driving School

Contact: 677 084 119 /677 669 528

**Sustainable Initiatives for Women and Girls (SIWOG)**

**Location:** New Layout

Contact: 677 224 492/677 976 649

**Luc Memorial Rehabilitation Foundation**

Location. Mile 90

Contact: 675 001 203

**Nkumu Fed Fed (NFF)**

Location: Old Treasury Street

Contact.677 375 598/678 615 573

**Cameroon Women in Action Society (CAWAS)**

Location: Below Maternity Gate Regional Hospital Bamenda

Contact : 677 881 133/677 182 468

**Center for Human Rights and Democracy in Africa (CHRDA)**

Location: Meta Quarters (Opposite Holiday Hotel)

Contact: 675 831 140/671 457 625





Psycho-social  
Support

## MEZAM DIVISION

### **Teen Alive Organization**

Location: Metta Quarters

Contact: 677 479 498

### **Green Partners Association**

Location: SONAC Street

Contact: 6796 462 89/673 575 868

### **Organization for Women's Empowerment and Development (OWED)**

Location: Che Street Ntarinkon

Contact: 675 809 516

### **Community Resource Centre for the Disabled and Disadvantaged (C.R.C.D.D.)**

Location: Commercial Avenue, Opposite Nextel Office

Contact: 677 945 955

### **Bihndumlem Humanitarian Association of Peace and Hope (BIHAPH)**

Location: City Chemist-Bayelle Cooperative Credit Union Building

Contact: 674 30 02 29

### **Coordinating Unit of Associations of Persons with Disabilities (CUAPWD)**

Location: Azire - Fish Pond Hill

Contact: 675 612 344



## MEZAM DIVISION



Psycho-social  
Support

### **Common Action for Gender Development (COMAGEND)**

Location: T. Junction

Contact: 233 362 196/675 469 966

### **Gender in Humanitarian Action Group (GIHA)**

Location: Savanah Street

Contact: 677 831 004

### **Listening and Orientation Unit**

Location: Bamenda Regional Hospital

Contacts: 665 87 27 69 / 665 87 27 58 / 657 10 04 66

### **Global Action for Community Development (GACD)**

Location: City Chemist Building

Contact: 654 072 934

### **Mother of Hope Cameroon (MOHCAM)**

Location: Savanah Street

Contact: 673 540 517

### **Global Development Vision (GLODEV)**

Location: BAFULL Building Small Mankon

Contact: 673 926 672



Psycho-social  
Support

### **FOMCAM Community and Mental Health Organization**

Location: Mulang Mankon

Contact: 669 351 212 / 677 023 410

### **Effective Basic Services (eBASE Africa)**

Location: City Chemist-Evidence Building

Contact: 677 319 374

### **BAMENDA III**

#### **CBC Health Services**

Location: Finance Junction Nkwen

Contact: 675 990 934

#### **Community Initiative for Sustainable Development (COMINSUD)**

Location: S-bend Foncha Junction Adjacent Blue Pearl Hotel

Contact: 673 014 843/678 615 573

#### **Psyche Emergency Consulting (PEC)**

Location: Opposite Amour Mezam Nkwen

Contact: 677 787 066

#### **North West Association of Women with Disabilities**

Location: Bamenda III

Contact: 675 102 989



Psycho-social  
Support

## MEZAM DIVISION

### **Center for Advocacy in Gender Equality and Action for Development (CAGEAD)**

Location: Ghana Street – Nkwen

Contact: 677 658 324/670 243 553

### **Integrated Development Foundation (IDF)**

Location: Opposite FONAB Mile 3 Nkwen

Contact: 670 236 562

### **Hope for a Better Future (H4BF)**

Location: Mile 3 Nkwen, (Elecam Building, 3<sup>rd</sup> Floor)

Contact: 670 343 354

### **Strategic Humanitarian Services Cameroon (SHUMAS)**

Location: Mile 6 Nkwen

Contact: 672 523 341/651 712 705

### **United Youths Organization**

Location: Mile 2 Nkwen

Contact: 679 684 520

### **Integrated Development Foundation (IDF)**

Location: FONAB Entrance Nkwen

Contact: 677 755 975



**Psycho-social  
Support**

## **TUBAH**

### **Community Initiative for Sustainable Development (COMINSUD) / Tubah District Hospital**

Location: Bambui - Adjacent St. Thomas Aquinas Seminary

Contact: 670 293 873

### **Tubah District Hospital/International Rescue Committee**

Location: Bambui - Adjacent St. Thomas Aquinas Seminary

Contact 650 431 042/669 749 688

## **BALI**

### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Bali Centre

Contact: 670 949 535

### **Bali District Hospital/International Rescue Committee**

Location: Bali Centre

Contact: 650 431 042/669 749 688

## **BAFUT**

### **Community Initiative for Sustainable Development (COMINSUD) / Bafut District**



**Psycho-social  
Support**

**Hospital**

Location: Manji

Contact: 670 511 011

**Plan International Cameroon**

Location: Bafut

Contact: 666 428 490

**SANTA**

**Sub-Divisional Delegation of Women's  
Empowerment and the Family (MINPROFF)**

Location: Hill Top or New Layout Santa

Contact: 679 713 651

**Santa District Hospital/International Rescue  
Committee**

Location: Santa Town

Contact: 650 431 042/669 749 688

**Santa District Hospital**

Location: Santa

Contact: 674 888 678

**Community Initiative for Sustainable  
Development (COMINSUD)**



Psycho-social  
Support

## MEZAM DIVISION

Location: Menka  
Contact: 670 439 141

**LUKMEF**  
Location: Santa  
Contact: 672 008 950

**Sub-Divisional Delegation of Social Affairs**  
Location: Opposite the grand stand  
Contact: 675 199 236/679 713 651

**Community Association of Vulnerable Persons (CAVP)**  
Location: Savanna Bridge Santa  
Contact: 675 102 899/678 928 630



LEGAL  
ASSISTANCE

### LEGAL SUPPORT

#### **Legal Department Mezam State Council's Chambers**

Location: Up Station – Bamenda

Contact: 675 628 865

#### **Regional Delegation of Social Affairs**

Location: Up Station – Bamenda

Contact: 677 665 651

#### **UNHCR/Libra Law Firm**

Location. MITTACCUL Building, Sonac Street  
Bamenda

Contact: 677 949 325

#### **Beacon of Light Association (BeLA)**

Location: Mile 2 Nkwen

Contact: 677 939 177

#### **Bamenda II**

#### **National Commission for Human Rights and Freedoms (NCHRF)**

Location: After Franco Alliance – Bamenda

Contact: 678 169 094

#### **Divisional Delegation of Social Affairs (DDSA)**

Location: Veterinary Junction, Bamenda

Contact: 677 768 682





**LEGAL  
ASSISTANCE**

### **Central Police Office**

Location: Old Town

Contact : 677 054 347 / 653 497 499

### **International Federation of Women lawyers (FIDA- Bamenda)**

Location: NWCA Building Commercial Avenue

Contact: 677 658 759

### **Finders Group Initiative (FGI)**

Location: Food Market

Contact: 677 068 856 / 670 564 729 / 675 082 826

### **Organization for Women's Empowerment and Development (OWED)**

Location: Che Street Ntarinkon

Contact: 677 232 516

### **Refugee Welfare Association Cameroon (REWAC)**

Location: City Chemist Pharmacy, Express Union  
Building, 2<sup>nd</sup> floor

Contact 675 807 330

### **Loyalty Law Firm**

Location: Sonac Street – B'da II

Contact: 675 160 353



**LEGAL  
ASSISTANCE**

**Community Health and Social Development for  
Cameroon (COHESODEC)**

Location: City Chemist Round About

Contact: 675 405 478 / 695 110 313

**CHRAC**

**Location Small Mankon**

Contact: 670 400 556

**Listening and Orientation Unit**

Location: Bamenda Regional Hospital

Contacts: 665 87 27 57 / 674 078 5 43

**Global Action for Community Development  
(GACD)**

Location: City Chemist Evidence Building

Contact 654 072 934

**Bamenda III**

Research and Advocacy for Gender Justice RAGJ

Location: Bamenda III

Contact: 675 267 972

**Centre for Human Rights and Democracy in  
Africa (CHRDA)**

Location: Mile 4 - Health Centre

Contact: 677 08 44 10



Economic  
Empowerment

### **ECONOMIC EMPOWERMENT MEZAM**

#### **Bamenda I**

##### **UNHCR**

Location: Up Station Opposite the court of 1<sup>st</sup> instance

Contact: 675 55 29 23

#### **Médecins du Monde Suisse (Doctors of the World Switzerland) - MDM-CH**

Location: Up station - Glass building adjacent road to GRA

Contacts: 665872755 / 657 100 465

#### **Bamenda II**

##### **Regional Delegation of Women's Empowerment and the Family (DERPROFF), NWR**

Location: Old Town, Entrance to D.O B'daII

Contact: 653 735 287/675 807 330

#### **NKUMU Fed Fed**

Location: 3<sup>rd</sup> Floor Bamenda Police Credit Union – Old Treasury Street

Contact: 677 375 598

#### **GRACE VISION**

Location: Veterinary Junction

Contact: 675 458 415



Economic  
Empowerment

**Women's Empowerment and the Family Center  
(WEFC) Bamenda**

Location: Old Town - Opposite DO's Office

Contact: 675 807330

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Ntarinkon Ni John Entrance

Contact: 677 974 489

**Community Health and Social Development for  
Cameroon (COHESODEC)**

Location: City Chemist Round About

Contact: 675 405 478/695 110 313

**SIWOG (Sustainable Initiative For Women And  
Girls)**

**Location Bamenda**

Tel: 677 224 492

**Luc Memorial Rehabilitation Foundation**

Location: Mile 90

**Tel: 675 001 203**

**Organization for Women's Empowerment and  
Development (OWED)**

Location: Che Street Ntarinkon

Contact: 675 325 909



**Association for the Empowerment of the Deaf and Vulnerable Persons (AEDVP)**

Location: Ntarikon, Bamenda

Contact: 671 479 099

**Bihndumlem Humanitarian Association of Peace and Hope (BIHAPH)**

Location: City Chemist-Bayelle Cooperative

Credit Union Building/Bamenda

Contact: 675 265 6 61/677 802 134

**Sustainable Initiative For Women Organization (SIWOG)**

Location: Hospital Roundabout (Guzang Cooperative Credit Union Building)

Contact: 674 232 741

**Cameroon Medical Women Association (CMWA)**

**Location. Food Market**

Contact.676 513 435

**Refugee Welfare Association Cameroon (REWAC)**

Location: City Chemist Pharmacy, Express Union Building, 2<sup>nd</sup> floor

Contact. 675 322 337



**Mother of Hope Cameroon (MOHCAM)**

Location: Savanah Street

Contact: 673 540 517/677 831 004

**Bamenda III**

**Center for Human Rights and Peace Advocacy (CHRAPA)**

Location: Ghana Street - Nkwen

Contact: 679 362 689

**Hope for a Better Future (H4BF)**

Location: Mile 3 Nkwen, Bamenda (Elecama Building, 3<sup>rd</sup> Floor)

Contact: 670 343 354

**Community Agriculture and Environmental Protection Association (CAEPA)**

Location Mile 5 Nkwen adjacent Theresa Tower

Contact: 670 485 022

**Strategic Humanitarian Services (SHUMAS)**

Location: Mile 6 Nkwen

Contacts: 676 440 219/677 755 630



**SANTA**  
**Community Association of Vulnerable Persons (CAVP)**

Location: Savanna Bridge Santa  
Contact: 675 102 899/678 928 630

**International Rescue Committee**

Location: Santa  
Contact: 650 431 042



**SAFE  
SHELTER**

**SAFE SPACE and SHELTER**

**BAMENDA I**

**Santa District Hospital/International Rescue Committee**

Location: Santa District Hospital  
Contact: 650 431 042/669 749 688

**Bamenda II**

**Divisional Delegation of Women's Empowerment and the Family**

Location: Meta Quarter (Immeubles Njumbe)  
Contact: 673 437 361

**Regional Delegation of Women's Empowerment and the Family (DERPROFF), NWR**

Location: Temporarily Located at WEC Old Town, Bamenda II  
Contact: 675 393 402

**Community Initiative for Sustainable Development (COMINSUD)**

Location: Ntarinkon Ni John Entrance  
Contact: 677 974 489

**Community Initiative for Sustainable Development (COMINSUD)**

Adolescent Youth and Friendly Space Location: Ntarinkon Ni John Entrance  
Contact: 675109





**Community Initiative for Sustainable Development (COMINSUD)**

**SAFE SPACE**

Location: Mile 3 S - Bend, Adjacent Blue Pearl Hotel

Contact: 678 176 359

**CBC Health Services (One -Stop –Shop Services)**

Location: Finance Junction

Contact: 677 690 600



**PROTECTION**

**BAMENDA I**

**CBC Health Services – GBV One Stop Center**

Location: Finance Junction

Contact: 675 396 704

**International Rescue Committee**

Location: Mendankwe Integrated Health Center

Contact: 650 431 042/669 749 688

**Plan International Cameroon Plan International Cameroon**

Location: Behind Hill Top Hotel, Up Station

Contact: 676 715 749/675 445 858

**BAMENDA II**

**Regional Delegation of Women's Empowerment and the Family**

Location: Old Town - Opposite DO's Office

Contact: 675 393 402



**Divisional Delegation of Women's Empowerment and the Family**

Location: Hospital Round About Atua- Azire  
Contact: 673 437 361/ 675 807 330

**Divisional Delegation of Social Affairs (DDSA)**

Location: Old Town - Desk in Central Police Station  
Contact: 677 054 347

**Alpha Royal/International Rescue Committee**

Location: Ntarikon  
Contact: 650 431 042/669 749 688

**Community Initiative for Sustainable Development (COMINSUD)**

Location : Ntarinkon, Fru Ndi Entrance  
Contact: 676 306 683

**LUKMEF**

Location: Fon's Street Mankon  
Contact: 669 676 291

**Organization for Women's Empowerment and Development (OWED)**

Location: Che Street Ntarinkon  
Contact: 677 232 516



**Bihndumlem Humanitarian Association of  
Peace and Hope (BIHAPH)**

Location: City Chemist - Bayelle Cooperative  
Credit Union Building/Bamenda

Contact: 680 99 06 46

**Global Action for Community Development  
(GACD)**

Location: City Chemist Evidence Building

Contact: 654 072 934



Health Care

## **MEDICAL SERVICES**

### **KUMBO**

#### **Bingo Baptist Hospital**

Location: Above Squares

Contact: 677 866 342

#### **St. Elizabeth Catholic Hospital**

Location: Shishong

Contact: 673 501 003

#### **Catholic Relief Services**

Location: St. Elizabeth Catholic Hospital Shishong

Contact: 674 108 874



Psycho-social  
Support

## **PSYCHOSOCIAL SUPPORT BUI.**

### **KUMBO**

#### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Mbve - Ndzengwev

Contact: 677 334 481

#### **Community Education for Life (CEF Life)**

**Location:** Kumbo

**Contact.** 675 803 132/678 625 193



Psycho-social  
Support

## BUI DIVISION

### **Plan International Cameroon**

Location: Kumbo

Contact: 676 225 986

### **Banso Baptist Hospital (BBH)**

Location: Above Squares

Contact: 677 866 342

### **Justice and Peace Commission Kumbo**

Location. Bishop's House Kumbo

Contact: 675 411 550

### **Women in Action against Gender Based Violence**

Location: Jakiri

Contact: 675 127 491

### **OKU**

### **Community Initiative for Sustainable Development (COMINSUD)**

Location. Elak

Contact: 670 550 468



## **ECONOMIC EMPOWERMENT**

### **KUMBO**

#### **Divisional Delegation of Women Empowerment and the Family**

Location: Lyonga Street – Tobin

Contact: 677 987 927

#### **Himalayas Institute**

Location: Tobin

Contact: 677 387 651

#### **Banso Baptist Hospital (BBH)**

Location: Above Squares

Contact: 677 866 342

#### **Women in Action against Gender Based Violence**

Location: Jakiri beside the market

Contact: 675 127 491



Health Care

## **MEDICAL SERVICES**

### **NKAMBE**

Nkambe District Hospital

Location: Nkambe - Adjacent Grand Stand

Contact: 675 549 782

### **AKO**

International Medical Corps

Location: Akwaja Health Center

Contact: 673 351 290



Psycho-social  
Support

## **PSYCHO-SOCIAL SUPPORT**

### **NKAMBE**

Nkambe District Hospital

Location: Nkambe - Adjacent Grand Stand

Contact: 675549782

### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Nkambe - Adjacent Grand Stand

Contact: 679157968

### **Green Partners Association**

Location: Nwa

Contacts: 673 575 868/680 305 422



**LEGAL  
ASSISTANCE**

**LEGAL SUPPORT**

**Community Human Rights and Advocacy Centre  
(CHRAC)**

Location: Nwa Sub Division

Contacts: 677 669 528/653 281 889



**Economic  
Empowerment**

**ECONOMIC EMPOWERMENT**

**NKAMBE**

Divisional Delegation of Women Empowerment and the  
Family

Location: Nkambe Centre

Contact: 650 484 900

**Africa Justice for Peace Association**

Location: CAMCUL Building Nkambe

Contact: 673 399 416





Health Care

## MEDICAL SUPPORT SERVICES

### NDOP

#### **Ndop District Hospital**

Location: Bamuka

Contact: 670 243 977

#### **Ndop Urban Health Centre (PMI)**

Location: Ndop Town

Contact: 677964946

#### **Interfaith Vision Cameroon (IVFCam)**

Location: Ngoketunjia Bamunka Urban IHC/

Contact: 677 121 234/675 321 793



Psycho-social  
Support

## PSYCHOSOCIAL SUPPORT

### NDOP

#### **Community Initiative for Sustainable Development (COMINSUD)**

Location: Long street kake [beside Cambodia]

Contact: 672 532 870

#### **Plan International Cameroon**

Location: Opposite Item 11 Long Street

Contact: 683 223 353



Psycho-social  
Support

**Ngoketunjia AIDS Fighters (NAFI)**

Location: Opposite Item 11 long street

Contact: 677 366 759

**Rural Women Center for Education and Development**

Location: Ndop

Contact: 671 970 597

**BABESSI**

**Community Initiative for Sustainable Development**

Location: Babessi

Contact: 677 497 094

**BALIKUMBAT**

**Plan International Cameroon**

Location: Balikumbat Fons Palace

Contact: 650 697 386

**BAMALI**

**Women in Action Against Gender Based Violence (WAG Cameroon)**

Location: Bamali Junction

Contact: 674790159



Psycho-social  
Support

## **BALI-KUMBAT**

### **Women in Action against Gender Based Violence (WA Cameroon)**

Location: Beside Bado Hall  
Contact: 672 644 773



Economic  
Empowerment

## **ECONOMIC EMPOWERMENT**

### **Ndop**

#### **Women Empowerment Centre (WEC)**

Location: Long street formal  
Contact: 674 846 700

#### **Rural Women Center for Education and Development**

Location: Long Street Ndop  
Contact: 677 366 759

#### **Inter Faith Vision Foundation Cameroon (IVFCam)**

Location: Ndop  
Contact: 675 321 793

#### **Women in Action against Gender Based Violence**

Location: Bamali  
Contact: 675 550 758



**SAFE  
SHELTER**

## **SAFE SPACE and SHELTER SERVICES**

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Long street KAKE [beside Cambodia]

Contact: 672 532 870



Health Care

**MENCHUM DIVISION**

**MEDICAL SERVICES**

**WUM**

**Wum District Hospital**

Location: Wum Town

Contact: 673 587 202/667 966 098

**St. Martin Hospital Wum**

Location: Wum Town

Contact: 673 797 518



Psycho-social  
Support

**PSYCHO-SOCIAL SUPPORT**

**Wum District Hospital**

Location: Wum Town

Contact: 677 876 547/674 554 686/673 587 202

**Community Initiative for Sustainable  
Development (COMINSUD)**

Location: Wum central

Contact: 674 179 754/676 062 331/654 104 586

**Community Human Right and Advocacy Centre  
(CHRAC)**

Location: Wum central

Contact: 677 662 307



## MENCHUM DIVISION



Psycho-social  
Support

### **Bihndumlem Humanitarian Association of Peace and Hope (BIHAPH)**

Location: Opposite Post Office Roundabout-Wum  
Contact: 670 089 5 01

### **Menchum Valley**

#### **Green Partners Association**

Location: Befang  
Contact: 673 575 868

#### **ASWEDO**

Location: Benakuma District Hospital  
Contact: 675 793 768/670 293 661



### **PROTECTION SERVICES**

#### **Bihndumlem Humanitarian Association of Peace and Hope (BIHAPH)**

Location: Opposite Post Office Roundabout-Wum  
Contact: 674 300 229



Economic  
Empowerment

### **ECONOMIC EMPOWERMENT**

#### **WUM Precious Sisters**

Location: Wum town  
Contact: 677 920 444



**Economic  
Empowerment**

**Bihndumlem Humanitarian Association of  
Peace and Hope (BIHAPH)**

Location: Opposite Post Office Roundabout-Wum

Contact: 674 300 229

COVID-19 is still in our communities.

Let's fight the Pandemic by:

- Respecting preventive measures
- Promoting quality health services to reduce the spread.



Wear a medical mask



Wash your hands  
with soap



Cover your cough  
and sneeze



Avoid touching nose,  
eyes and mouth



Keep one meter away  
from sick people



Stay at home  
until recover